

# Infor CloudSuite Industrial

## Solution summary for the industry suite

The following components are included with the core Infor CloudSuite™ Industrial offering:

**Infor CloudSuite Industrial (SyteLine)**—This end-to-end ERP solution provides comprehensive functionality that addresses your business and operational challenges regardless of your process mode, from make-to-stock (MTS) to engineer-to-order (ETO). Workflows for the following can be tailored to your exact needs:

- Engineer-to-order (ETO)
- Make/configure-to-order (MTO/CTO)
- Make-to-stock (MTS)
- Repetitive
- Service management

Infor CloudSuite Industrial (SyteLine) offers a highly flexible architecture with user-friendly navigation screens, allowing companies to easily capture, track, and access vast amounts of valuable data. Day-to-day operational processes can be managed with speed and efficiency, including shop floor planning and scheduling. The solution's built-in scalability lets companies add users, products, production sites, or warehouses to adapt to changing business needs. Infor CloudSuite Industrial (SyteLine) is built and deployed on the Infor Mongoose application framework and Microsoft .NET technology platform to offer more flexibility, enhanced personalization and extensibility, better application integration, and improved interoperability compared to mixed-platform solutions—all at a lower total cost of ownership.



**CloudSuite APS**—CloudSuite APS meets your lean manufacturing goal: to do more and more with less and less. APS uses lean planning capabilities to focus on customer demand today. By synchronizing the flow of material and capacity, the solution provides seamless advanced planning capabilities that increase your on-time performance and throughput, while also reducing inventory and operating costs.

**CloudSuite Service**—CloudSuite Service is ideal for companies that use work orders in any capacity or that want to increase the profitability of extended warranties and contracts. This robust service management solution meets the specific needs of companies that manufacture, install, or service complex products.

**CloudSuite Quality**—CloudSuite Quality manages advanced quality activities across your entire organization, including quality incidents, change management, and responses to audit findings. The solution also creates a framework for building a culture of continuous improvement throughout your organization.

**CloudSuite Automation**—CloudSuite Automation is an advanced process automation technology tool for handling routine tasks, allowing you to continuously improve processes in response to changing business conditions.

**CloudSuite Credit Card Interface**—Credit Card Interface offers an integrated, efficient system to process transactions directly through Infor CloudSuite Industrial. The transaction smoothly flows to the financials, without any cumbersome manual data entry or reconciliation of accounts.

**CloudSuite Tax Interface**—Tax Interface performs all aspects of the tax compliance process, including billing, collections, remittance, and audit trail maintenance.

**CloudSuite Payroll Interface**—Payroll interface offers an integrated system to automate the process of creating and maintaining complete employee payroll records.

**Infor Campus**—Infor Campus provides convenient, cost-effective training that helps optimize the value of your Infor solutions. A well-trained team that is confident in its ability to effectively use your applications will make better decisions, faster—driving higher productivity and minimizing support costs.

**Infor Implementation Accelerator**—Implementation Accelerator is a set of preconfigured and pre-built industry-leading business processes, training materials, and templates reducing your implementation time and your total cost of ownership and your project risks by delivering a predictable outcome. Implementation Accelerator is robust, yet flexible enough to adapt to all of your unique needs.

**Infor OS**—OS is a complete technology platform included in Infor CloudSuite Industrial. The result of over four years and one billion dollar's worth of research and development, Infor OS combines decades of practical application with innovative new technologies to power organizations operating in a highly complex world.

**Infor ION®**—Infor's Intelligent Open Network provides a powerful and scalable framework that helps you eliminate operational silos, dramatically improve exception management, and achieve end-to-end efficiency. You get the infrastructure needed for integrating both Infor and third-party applications, along with a publish-and-subscribe methodology that uses business object documents (BODs) for open communication. Infor ION also provides the tools necessary to create alerts and workflows that allow users to manage on an exception-only basis.

**Infor Ming.le™**—Infor Ming.le is a comprehensive platform for social collaboration, business process improvement, and contextual analytics. It allows you to communicate alerts, share enterprise information, and publish discussions in an informal and unstructured fashion across the enterprise and throughout the supply chain.

**Infor Document Management**—Infor Document Management is a completely integrated end-to-end solution, bundled with a content repository that securely stores all of your documents. With one content repository, you can consolidate all of your business documents, while ensuring that common practices around governing the permissions around documents are always enforced.

**Infor BI (Business Intelligence)**—Infor BI provides financial and operational reporting and analysis, dashboards, metrics and role-based analytics and data mining. Infor BI can integrate with applications and data sources of all kinds and can be used in conjunction with other Infor ION applications, or as a stand-alone solution.

## Add-on components

Additional solutions that enhance and extend this Infor CloudSuite are available as add-ons for additional subscription fees. Contact your sales representative for more information. Common add-ons for Infor CloudSuite Industrial include:

**CloudSuite Employee Self Service**—Your employees can log in from the Internet to review personal and payroll information, enter time-off requests, view company information, and more.

**CloudSuite Portals**—Customer, Reseller, and Vendor Portals provide external users with direct access to critical data. Customers can place orders, check order status, and manage returns and inquiries. Resellers can manage orders and review order and commission status. Suppliers can directly respond to price requests and see purchase orders and inventory projections.

**Infor CRM**—Infor CRM is an award-winning CRM solution that delivers a complete view of customer interactions across your sales, marketing, customer service, and support teams, so they can collaborate effectively and respond promptly and knowledgeably to sales opportunities and customer inquiries—both in the office and in the field.

**Infor Factory Track™**—Infor Factory Track is a comprehensive manufacturing automation solution. Designed to bridge the gap between the plant floor and the enterprise, Factory Track provides greater visibility into inventory movements, automates shop floor operations, and tracks labor and attendance information. Manufacturers can take better control of their operations with features like automated job

execution, job receipts, labor tracking, supervisor dashboards, attendance automation, payroll extracts, and inventory movements.

**Infor Configure Price Quote (CPQ)**—Infor CPQ is an image-driven and easy-to-use, configure, price, quote solution that allows your sales force, partners, and distributors to provide a fast, accurate, and visual buying experience to customers.

**CloudSuite Country Packs**—Country Packs provide additional functionality and/or language translation tools that support operations in many countries. English language and Country Packs support 20+ countries.

**CloudSuite Automotive Industry Pack**—The Automotive Industry Pack includes the tools you need to better negotiate challenging contracts, quickly understand the details of complex customer orders, and manage your inventory and production processes to deliver orders on time, at a profit.

**CloudSuite Molding Industry Pack**—The Infor CloudSuite Molding Pack helps you improve any manufacturing process that either relies on tooling or is highly repetitive.

**CloudSuite Printing & Packaging Industry Pack**—The Printing & Packaging Industry Pack delivers tools to help streamline how you manage the entire printing and packaging lifecycle.

**CloudSuite Process Industry Pack**—Food, beverage, chemical, and life science manufacturers can take advantage of the Process Industry pack to more easily adjust formulas, build batches based on exacting manufacturing specifications, and monitor and respond to the evolving regulatory environment.

### Disclaimer

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