

Watchfire Signs integrates service and quality processes with Infor CloudSuite Industrial (SyteLine)

Facts at a glance



INFOR PRODUCT
Infor® CloudSuite Industrial (SyteLine)



INDUSTRY
High Tech & Communications



HEADQUARTERS
Illinois, Massachusetts



PARTNER
Single Source



WEBSITE
watchfiresigns.com

“ With Infor CloudSuite™ Industrial, we’ve integrated service and quality processes and eliminated our dependency on spreadsheets to track and manage KPIs. Single Source helped us keep the project moving in the right direction and deliver a successful roll-out.”

Bob Sechriest, Operations Special Project Manager, Watchfire Signs, LLC

“ Our CSM for Elite support brings a new dimension to our CSI team. She always knows who in Infor is best suited for addressing our issues. Her knowledge of the products and her interface with our VAR are beneficial to our overall project success.”

Bob Sechreist, Operations Special Project Manager, Watchfire Signs, LLC

About the company

Watchfire Signs is a U.S. manufacturer of outdoor digital signs, empowering businesses with the most technologically advanced digital signage available. The company builds signs with superior aesthetics and durability to send the right messages to the right audience at the right time. Watchfire Signs begins with a world-class engineering team that designs products that can withstand the harshest environmental conditions to which any electronic component could be exposed. To learn more, visit www.watchfiresigns.com.

Business case

- Implement a single ERP solution across key business functions and processes: finance, manufacturing, service, and quality.
- Flexible system easily modified to meet specific business needs and changing processes.
- Automate process flows with checks and balances.

Benefits

After implementing Infor CloudSuite Industrial, Watchfire Sign, LLC has:

- Integrated service and quality processes.
- Reduced dependency on spreadsheets and stand-alone databases to track and manage key metrics.
- Delivered the system smoothly with Single Source, through multiple updates that use a test database and pilot runs for month-end, resulting in an on-time and on-budget implementation.